



Discover Limu Policies and Procedures

The DiscoverLimu.com FREELink web site and DiscoverLimu.com e-mail addresses are provided to active Limu Company Distributors, in good standing.

1. In order to maintain your free DiscoverLimu.com FREELink web site a Distributor must:
 - a. Personally sponsor one new AutoAdvantage Distributor by the end of the first full calendar month after activation of their DiscoverLimu.com FREELink web site.
 - b. Personally sponsor one new AutoAdvantage Distributor each calendar month thereafter.
 - c. Maintain an active AutoAdvantage order of at least 100PV monthly. Paused and cancelled AutoAdvantage orders are not eligible for the DiscoverLimu.com FREELink web site.
2. In order to maintain your free DiscoverLimu.com e-mail address a Distributor must:
 - a. Personally sponsor one new AutoAdvantage Distributor by the end of the first full calendar month after activation of their DiscoverLimu.com FREELink web site.
 - b. Personally sponsor one new AutoAdvantage Distributor each calendar month thereafter.
 - c. Maintain an active AutoAdvantage order of at least 100PV monthly. Paused and cancelled AutoAdvantage orders are not eligible for the DiscoverLimu.com e-mail address.
3. You must have Java Scripting enabled and administrative access rights on your local computer to install Adobe Flash Player® 9 or greater.

Distributors understand that The Limu Company Policies and Procedures agreed to during initial enrollment apply to the use of DiscoverLimu.com services. In addition, the following policies and procedures apply:

1. The DiscoverLimu.com FREELink web site and the DiscoverLimu.com domain name are owned by The Limu Company and may not be associated with domain names or IP Addresses not owned by The Limu Company.
2. Linking to or redirecting to your DiscoverLimu.com FREELink web site or any other Distributor's DiscoverLimu.com FREELink web site from any other web site must be approved by The Limu Company prior to publication of the link or redirection.
3. DiscoverLimu.com FREELink web sites and the DiscoverLimu.com e-mail services are hosted by service providers other than The Limu Company. The Limu Company will do everything within its reasonable ability to maintain internet availability and systems access. The Limu Company will not be held responsible for third party connectivity failures or availability of systems access not under the direct control of The Limu Company.
4. The Limu Company will not be held responsible for loss of business, data, e-mail, files or any other information stored on the DiscoverLimu.com hosted servers.
5. The Limu Company will not be held responsible for loss of business, data, e-mail, files or any other information stored on the DiscoverLimu.com hosted servers caused by natural disaster, weather related incidents or force majeure.
6. Distributors are limited to one DiscoverLimu.com FREELink web site and one DiscoverLimu.com e-mail address.
7. DiscoverLimu.com accounts are limited to one-hundred megabytes of storage. You will receive an administrative e-mail to your DiscoverLimu.com e-mail address when you are approaching this storage limit. If you exceed the allowed storage capacity, your account will not be able to send or receive e-mail until you reduce stored information to less than the allowed storage capacity.
8. The Limu Company will not be held responsible for availability of, or speed of access the internet connection used by any Distributor, prospect or party to access any DiscoverLimu.com services.
9. The Limu Company will not be held responsible for damages and/or corruption to any computer or data stored on any computer caused by internet access, viruses of any type or corruption of data, programs or files stored on any computer used to access any DiscoverLimu.com services or any other data services.
10. The Limu Company will not be held responsible for damages and/or corruption to any computer or data stored on any computer caused by internet access, viruses of any type or corruption of data, programs or files stored on any computer that is used to download, open or access files, programs or attachments of any type stored, sent or received using DiscoverLimu.com servers or services.



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11. The Limu Company will not be held responsible for or removing your DiscoverLimu.com e-mail address from SPAM list servers or services.
12. Distributors may not use the DiscoverLimu.com e-mail servers for:
 - a. Sending SPAM or Unsolicited Commercial E-mail (UCM) in mass to unknown parties.
 - b. Sending a single e-mail as a To:, CC: or BCC: to more than one hundred fifty e-mail addresses at a time.
 - c. Sending or making medical claims, income claims or false claims regarding Original Limu®, the business opportunity provided by The Limu Company or any other Limu Company products or services.

Privacy Policy

1. The Limu Company Privacy Policy agreed to upon initial distributor enrollment is in effect for DiscoverLimu.com services along with the policies below.
 - a. The Limu Company will not distribute or sell any personal information used to activate DiscoverLimu.com accounts
 - b. The Limu Company will not distribute or sell your DiscoverLimu.com e-mail address or alternate e-mail address used when activating your DiscoverLimu.com account services.
 - c. The Limu Company reserves the right to send corporate e-mails to your DiscoverLimu e-mail address.
 - d. The Limu Company reserves the right to send DiscoverLimu.com account notifications to both your DiscoverLimu.com e-mail address and alternate e-mail address used at account activation.

Termination and Cancellation Policies

1. Distributors that have not personally sponsored at least one new Distributor by the end of the first full calendar month after activation of their DiscoverLimu.com FREELink web site or e-mail address, or in each calendar month thereafter, will be placed in suspend mode. The suspend mode is a one-month period in which the Distributor's DiscoverLimu.com e-mail address will be inaccessible. The DiscoverLimu.com FREELink web site will remain accessible during this one-month suspension period.
2. If the Distributor fails to enroll a new personally sponsored distributor prior to the end of the one-month suspension period, all Discover Limu services will be automatically cancelled.
3. If the Distributor personally sponsors a new distributor at any time prior to the end of the one-month suspension period the account will be re-enabled. At this point the Distributor has an additional calendar month to personally sponsor a new Distributor before entering suspend mode again.
4. Once DiscoverLimu.com services have been cancelled, for any reason, the site name and e-mail address will become available for use by another Limu Company Distributor, which may result in an indefinite loss of your previous DiscoverLimu.com e-mail account and site name.
5. It is the sole responsibility of the Distributor to backup, archive, download and/or save data stored on DiscoverLimu.com servers.
6. Once DiscoverLimu.com services have been cancelled; all data, files, programs, e-mail and e-mail attachments will be automatically deleted from the DiscoverLimu.com servers.
7. When a Distributor cancels either their AutoAdvantage shipment or distributorship all DiscoverLimu.com account information and data will be removed from the DiscoverLimu.com servers. It is the Distributor's responsibility to remove and save this data prior to cancellation.
8. When a Distributor pauses their AutoAdvantage their DiscoverLimu.com accounts will remain active and will suspend and terminate based on the policies in this section.
9. The Limu Company retains the right to immediately cancel any distributor's DiscoverLimu.com services for violation of these or any other Limu Company Distributor Policies and Procedures.
10. The Limu Company retains the right to change these policies and procedures without notification.
11. The DiscoverLimu.com e-mail service is owned by Fusemail, LLC. All Fusemail LLC terms of use and privacy polices are in effect for your DiscoverLimu.com e-mail account. These may be obtained from



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http://www.fusemail.com/about/legal_stuff.html. If there are any conflicts of policy The Limu Company will be responsible for determining which policy will be upheld.

12. Your DiscoverLimu.com account service may be cancelled for violation of Fusemail, LLC policies and procedures.

Technical Support

1. Technical Support can be obtained by e-mailing techsupport@discoverlimu.com.
2. The Limu Company Distributor Support Department does not have the ability to provide technical support for any DiscoverLimu.com services, except:
 - a. Assistance with account activation
 - b. E-mail password changes
3. Technical Support will either, answer your question, direct you to helpful information or request further information from you regarding your issue within two business days of receiving your question.
4. Technical Support can not assist you with issues regarding your:
 - a. Internet access.
 - b. Computer hardware - PC or MAC.
 - c. Computer software including advance configuration of Microsoft Outlook or Outlook Express or applications not covered in the help documents under the Help section of your DiscoverLimu.com e-mail account.
 - d. Virus, Trojan horse, malware, adware or malicious software detection or removal.
 - e. Configuring internet links or redirections from other web sites to your DiscoverLimu FREELink web site
 - f. Configuring forwarding or Domain Name Resolution (DNS) for your computers or domain names you wish forward to your DiscoverLimu.com FREELink web site.
 - g. Firewall access, wireless routers, cable modems, DSL Modems, Local Area Networks, Internet Connection Sharing (ICS) or any other methods that may be used to access the Internet.
 - h. Assist you in removing SPAM from your inbox or configuring SPAM filters for your account or applications.
5. If you are using POP3, SMTP or IMAP to access your DiscoverLimu.com e-mail you must verify these protocols are allowed for bi-directional communication through your firewall or other internet access devices prior to contacting technical support.
6. Though we provide basic information for using e-mail and configuring Microsoft Outlook and Outlook Express Technical Support does not provide assistance with usability or configuration of these applications beyond this basic configurations provided.
7. If you are attempting to access your DiscoverLimu.com FREELink web site or e-mail from a corporate or business network check with your Computer Department to verify these sites and protocols (HTML, POP3, SMTP, Flash and Java Scripting) are enabled and accessible on your computer and network and that you have administrative rights on your computer to install Adobe Flash Player®.
8. Technical Support does not make recommendations of applications to use for accessing e-mail, the Internet or any other reason.
9. Technical Support will provide support for Internet Explorer versions 6 and 7 running on Windows 2000, XP and Vista. This support is limited to access and use of the DiscoverLimu.com services.